



# AIR EFFICIENCY SERVICES, LLC

Air Conditioning • Heating • Plumbing

Address:  
 P.O. Box 40936  
 Arlington, VA 22204  
 Telephone: (703) 585-0332  
 AirEfficiencyServices@gmail.com  
 www.AirEfficiencyServices.com

## Service/Maintenance Agreement

Customers who sign a service/maintenance agreement will receive:

- Two (2) annual inspections of covered equipment (One each in Fall and Spring).
- 15% discount on repairs to covered equipment. (Does not include problem diagnosis fee).
- Priority service: preferred customer, next available technician. Service available 7 days/week.

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> System 1        | <input type="checkbox"/> System 2        | For additional charges, the following may be included:             |
| <input type="checkbox"/> Air Handler     | <input type="checkbox"/> Air Handler     | <input type="checkbox"/> Water Heater _____                        |
| <input type="checkbox"/> Heat Pump       | <input type="checkbox"/> Heat Pump       | <input type="checkbox"/> Humidifier: Model _____                   |
| <input type="checkbox"/> Furnace, Gas    | <input type="checkbox"/> Furnace, Gas    | <input type="checkbox"/> Clean Electronic Air Cleaner: Model _____ |
| <input type="checkbox"/> Air Conditioner | <input type="checkbox"/> Air Conditioner | <input type="checkbox"/> Other: Specify _____                      |
| <input type="checkbox"/> Evap Coil       | <input type="checkbox"/> Evap Coil       |  |

**BENEFITS OF AN AES SERVICE AGREEMENT:**  
**PRIORITY SERVICE** -- Benefit from fast response time, preventing long waits during extreme weather.  
**ENERGY SAVINGS** -- Save energy & reduce fuel expense by ensuring equipment is maintained & performing properly.  
**EXTENDS LIFE OF EQUIPMENT** -- Maintain equipment warranty & prevent costly repairs with routine maintenance.  
**SAFETY**-- Ensure healthy environment & safe equipment operation with periodic maintenance.  
**AUTOMATIC RENEWAL**-- Enjoy automatic renewal of agreement (optional, with credit card).  
**TRAINED PROFESSIONAL PERSONNEL**-- Licensed, experienced, professional, trustworthy technicians.  
**QUALITY SERVICE BY AIR EFFICIENCY SERVICES**-- Licensed. Proven. Trusted. Insured.

Manufacturer	Model Number	Serial Number	1st Inspection Complete?
1.			
2.			
3.			
4.			
5.			
6.			

Period covered for 15% repair discount:  
 Begins \_\_\_\_\_  
 Ends \_\_\_\_\_

Total System 1 \$ \_\_\_\_\_  
 Total System 2 \$ \_\_\_\_\_  
 Total Other \$ \_\_\_\_\_  
 Grand Total \$ \_\_\_\_\_

### Customer Information

Name \_\_\_\_\_  
 Street \_\_\_\_\_  
 Unit/Apt \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone (H) \_\_\_\_\_ (O) \_\_\_\_\_  
 E-mail \_\_\_\_\_

Acceptance: I have read and hereby agree to the terms and conditions listed on the reverse side of this agreement.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name (with title, if applicable) \_\_\_\_\_

For Air Efficiency Services \_\_\_\_\_ Date \_\_\_\_\_

Payment Check Number \_\_\_\_\_  
 Charge credit card  MC  VISA  AMEX  DISC  
 Card No. \_\_\_\_\_  
 Name on Card \_\_\_\_\_  
 Expiry \_\_\_\_\_ CVV \_\_\_\_\_ Approval No. \_\_\_\_\_

NOT BINDING UNTIL AUTHORIZED BY AIR EFFICIENCY SERVICES

**Agreement Maintenance Inspections** --- We will inspect listed equipment **two times per year**. Additionally, we will perform the following:

1. Provide a copy of our inspection sheet concerning the condition of the covered equipment.
2. Check outdoor and indoor electrical components two times per year.

All components listed below will be inspected according to the above schedule, as applicable/included under the Agreement, but **any replacement, repair or cleaning** of these parts/components will require customer payment of additional charges:

Wire(s) Connections	Thermostat	Transformers	Low/high pressure switches	Air Filter	Indoor/Outdoor Coils
Blower wheel/motor	Relays	Sequencer	Primary control boards	Reversing valves	Refrigerant
Condenser motor	Defrost sensor	Capacitors/contactors	Expansion valve	Defrost controls	Fan blades & belts
Condensate pump	Solenoid coils	Fan & limit switches	Inducer motor	Heat exchanger	Compressor
				Proper voltage	Gas burners & valves

The following will be inspected only if specifically covered under this Agreement: Hot water heater  Humidifier  Air cleaner  Other

**AES is not responsible for providing filters and humidifier pads**, which are not included in this Agreement. If customer requests that AES provide either, the customer will agree to additional charges at prevailing rates. AES records the filter size for information only -- Filter size: \_\_\_\_\_.

### Terms and Conditions:

1. This agreement covers the complete understanding between the customer and AES and shall become a valid Agreement only when paid in full and subsequently approved by an authorized representative of AES. Verbal representations shall not be binding on either party.
2. It is mutually agreed that this agreement, its price and performance, covers inspection of electrical components - those operating units inside the equipment - and does not cover performance of or electrical or plumbing work beyond the units or work required due to negligence or misuse of the equipment.
3. AES will endeavor to render prompt and efficient service but in no event shall be held liable for damages due to fire, flood, sabotage, acts of God, gas or water supply damage, freezing, frozen pipes, and/or circumstances beyond AES's control, including improper utility service, fuel supply clogs, dirty filters, clogged condensate drain lines, condensate pump failure and/or broken pipes.
4. It is expressly agreed that AES shall in no event be liable for damages or loss caused by delay or any loss arising out of performance of this Agreement.
5. **Unnecessary calls** beyond scope of Agreement will be charged at prevailing rates, IE: fuses, dirty filters, disconnects, manual reset switches, etc.
6. AES reserves the right to refuse Agreement coverage if, at time of first maintenance checks, the equipment is in such poor condition that service will be unsatisfactory to both parties. The equipment must be brought up to industry standards at customer's expense before full AES acceptance of this Agreement.
7. AES shall not be responsible for pre-existing defects and design flaws of the equipment and/or duct work. AES shall not be responsible for system design or performance in maintaining design conditions except through failure of the equipment covered herein.
8. AES will make an effort to schedule seasonal maintenance inspections **but it is the customer's responsibility to ensure these inspections are done.**
9. It is understood that AES will use care in performing the above service, but shall not be liable for failure to discover conditions necessitating repairs or replacements, nor shall any inspection be construed as an approval or warranty of the condition of the equipment.
10. **Emergency breakdown service** on covered equipment will be performed for an additional charge at premium rates after normal business hours (before 8:00 am and after 8:00 pm) and during weekends and holidays. These after-hour services are strictly limited to legitimate emergency situations only. All other services shall be performed during the working hours Monday - Friday 8:00 am - 5:00 pm.
11. AES will not be required to furnish, without extra cost, any items or materials, labor or equipment, which are recommended or required by local code regulations, inspectors, insurance companies, government, state, municipal or other any authorities.
12. This Agreement shall be in effect for the period of one year from the date of acceptance, unless otherwise noted, and can be automatically renewed via credit card with customer approval for subsequent one year terms. The renewal process is subject to review and adjustment taking into account the consumer price index. AES reserves the right to refuse renewal of this Agreement.
13. It shall be at the discretion of AES to repair or replace defective material and parts. In the event any of the equipment is not economically repairable, AES will quote the replacement cost. Until replacement has taken place no further service will be performed.
14. The customer cannot assign or transfer this Agreement without prior written consent of AES.
15. Any changes, adjustments or repairs made by others, unless authorized or approved by AES in writing, shall terminate AES's obligation hereunder.
16. Customer is responsible for service fee if: a) service/diagnosis is required by customer at time other than two seasonal inspections, and/or b) customer declined recommendations for repairs at time of inspection and service call is to resolve issues related to recommendations.
17. Customer indicates agreement to the above terms and conditions by writing his/her initials here (in box to right).